## **Dear Patient Centered Care Patient:**

You can now communicate with us online! Patient Centered Care (PCC) has a patient portal which allows you to communicate on your schedule, anytime.

The Patient Portal is a secure website that allows you to communicate with Patient Centered Care and to view parts of your personal health record. This tool will help you better manage your care and enhance your partnership with PCC. Through the patient portal, you will be able to:

- Request an appointment
- View lab results
- Request prescription refills
- Send non-urgent messages to clinical staff
- Receive email reminders
- View and print billing statements
- Update contacts, address, and other demographic information
- View and request referrals

To enroll, bring your personal (non-work) email address and photo ID to Patient Centered Care. We will email you your username and temporary password when your account is ready to access. When you log in, you will need to agree to the Patient Consent and change your password.

The Patient Portal is for communicating NON-URGENT medical needs or concerns. If you are having a medical emergency, call 911. If you need the immediate attention of your health care provider, call the office.

We invite you to join our patient portal. It's a new way of communicating with our practice 24 hours a day, seven days a week. The portal is our way of making it more convenient for you to get in touch with us— all online. As one of our valued patients, we invite you to experience this new way of staying in touch with us. We hope to see you soon... online!

Deborah Adams-Wingate, Nurse Practitioner Tammy Arms, Nurse Practitioner